



Commissions - Terms and conditions

Upon purchasing a customised portrait, the customer agrees to and is bound by the following terms and conditions:

Product description and photograph rights

Unless agreed otherwise the artwork will be sent unmounted and unframed. Commissions will be based on a photograph provided by the customer. The artist has the right to decline the commission request if the customer is unable to provide a good quality photograph. The photograph provided must be the customer's own photograph or they must have obtained permission from the owner of the photograph prior to sending this to the artist. Permission must also be obtained if the photograph was taken by a professional photographer.

Payment terms

Payment can be made by PayPal and is required in full. This payment is non-refundable unless the artist is not able to complete the portrait.

Turnaround Times

Approximate turnaround times will be discussed and agreed before starting the commission. The customer will be notified when and how the product has been dispatched. From this point, the artist is no longer responsible for the length of delivery time.

Dispatch and delivery

A target date will be agreed before starting the portrait. The customer will be notified when the product has been dispatched. From this point, the length of time it takes to arrive is no longer the artist's responsibility. The finished work will be sent with tracking. Suitable protective packing will always be used to protect the artwork.

Copyright

The artist retains the copyright of the artwork, and has the right to use an image of the work for portfolios, advertising, websites, merchandise and social media. The customer does not have the right to sell copies of the work in any way without permission from the artist.